

## **2013 WAVE Award Recipients**

### **Best Onboard Entertainment**

Royal Caribbean International

### **Best Onboard Dining (ocean-going)**

Celebrity Cruises

### **Best Shore Excursion (ocean-going)**

Holland America Line

### **Cruise Line with the Highest Client Satisfaction (less than 1,100 passengers)**

Crystal Cruises

### **Cruise Line with the Highest Client Satisfaction (more than 1,100 passengers)**

Celebrity Cruises

### **Best New Ship (ocean-going)**

Disney Fantasy, Disney Cruise Line

### **Cruise Line Providing the Best Travel Agent Support**

Royal Caribbean International

### **Best Overall Cruise Line for River Cruising**

Viking River Cruises

### **Best Onboard Dining (river cruise)**

Uniworld Boutique River Cruise Collection

### **Best New Ship (river cruise)**

AmaCerto, AmaWaterways

### **Best Shore Excursions (river cruise)**

Viking River Cruises

### **River Cruise Line Providing the Best Travel Agent Support**

Viking River Cruises

### **Hotel/Resort Chain Providing the Best Travel Agent Support**

Starwood Hotels and Resorts Worldwide

### **Best New Property or Major Renovation, Hawaii**

Outrigger Waikiki on the Beach

### **Best New Property or Major Renovation, Mexico**

Secrets The Vine Cancun

### **Best New Property or Major Renovation, Caribbean**

Sandals Grande Riviera Beach & Villa Golf Resort

### **Best Resort for Families, Mexico**

Dreams Cancun Resort & Spa

**Best Resort for Families, Caribbean**

Beaches Turks & Caicos

**Best Resort for Couples, Hawaii**

Grand Hyatt Kauai Resort & Spa

**Best All-Inclusive Resort, Mexico**

Secrets Maroma Beach Riviera Cancun

**Best All-Inclusive Resort, Caribbean**

Sandals Emerald Bay

**Best Hotel Chain USA/Canada**

Marriott International

**Destination with the Highest Client Satisfaction, Asia**

Thailand

**Destination with the Highest Client Satisfaction, Europe**

Italy

**Best Destination for Adventure, USA**

Alaska

**Best of the West: Best Western Destination for Gay Travel**

San Francisco

**Favorite Three Night Weekend Destination to Sell**

Las Vegas

**Destination with the Highest Client Satisfaction, USA**

Hawaii

**Best Tour Operator, Escorted**

Globus Family of Brands

**Best Tour Operator, FIT**

Travel Impressions

**Best Tour Operator, Africa/Middle East**

Abercrombie & Kent

**Best Tour Operator, Asia**

Pacific Delight Tours

**Best Tour Operator, Caribbean**

GOGO Vacations

**Best Tour Operator, Central/South America**

Globus Family of Brands

**Best Tour Operator, Europe**

Trafalgar

**Best Tour Operator, Hawaii**

Pleasant Holidays

**Best Tour Operator, Mexico**

Apple Vacations

**Best Tour Operator, USA/Canada**

Tauck

**Tour Operator Providing the Best Travel Agent Support**

Globus Family of Brands

**Best Airline, Domestic**

Delta Air Lines

**Best Airline, International**

Singapore Airlines

**Car Rental Company Providing the Best Travel Agent Support**

Enterprise Rent-a-Car

**Best North American Rail Vacation Provider**

Rocky Mountaineer

**Official International Tourist Board Providing the Best Travel Agent Support**

Mexico Tourism Board

**Best Travel Insurance Company**

Travel Guard

WRITE-IN CATEGORIES:

**Favorite Individual Hotel Sales Representative**

Diane Fraser

Aston Hotels & Resorts

**Favorite Individual Tour Operator Sales Representative**

Megan Gillespie

Pleasant Holidays

**Favorite Individual River Cruise Sales Representative**

Michael Weldon

Viking River Cruises

**Favorite Individual Cruise Sales Representative**

Randall Raudt

Royal Caribbean International

**TravelAge West 2013 Trendsetter Award Recipients**

**Best Group Booking Sales Effort**

*Winner:* Debra Kerper, Easy Access Travel

*Runner Up:* Tammy Selee, Harmon Travel / Concerts at Sea

**Upward Bound, RockStar Agent Under 40**

*Winner:* Jonathan Alder, TravelStore

*Runner Up:* Andres Zuleta, Global Basecamps

**Industry Activist, Notable Achievements in Support of Travel Agents**

*Winner:* Ryan McGredy, Moraga Travel

*Runner Up:* Daniela Harrison, Avenues of the World Travel

**Best Use of Social Media**

*Winner:* Montrose Travel

*Runner Up:* Avoya Travel

**TravelAge West Excellence in Leadership Award**

Susan Tanzman

President

Martin's Travel & Tours